



## Associate Director, Solution Architect SAP

### Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

To globally design and implement the IT framework for the SAP environment. Efficient operation of the core SAP-environment. To ensure high availability and compliance of the IT-Systems. Manage the external outsourcing providers.

#### Key responsibilities:

- Review, interpret and respond to detailed business requirements specifications to ensure alignment between customer expectations and current or future ICT capability
- Accountability for delivery of Project work according to the overall standards and concepts
- Operation of the SAP-environment and ensure high availability
- Accountability for the service delivery of outsourcing partners
- Technology scouting and run proof of concepts / Propose new solutions, liaise with vendors and define global IT infrastructure standards in storage, backup and laboratory software. Actively participate in global IT Infrastructure Architecture
- Resolution of critical incidents and problems
- Ensure Disaster/Recovery and maintain security of systems and unauthorized access to systems
- Ensure that systems are implemented and documented in compliance with Lonza's standards
- Ensure documentation and compliance of corresponding IT-Infrastructure is done accurately

#### Key requirements:

- Certified SAP Basis Administrator
- SAP Basis Administration
- Designing and building SAP Landscapes (ERP, PO, 3rd Party interfaces)
- Manage outsourcer and transition to outsourcer
- Coordination/Planning of Upgrades and Projects
- Technical SME SAP Basis for Projects
- Troubleshooting and problem solving
- End-user focused approach during the implementation of process improvements

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.