

Lonza

Customer Distribution Planner (f/m/d)

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The Customer Distribution Planner (f/m/d) is accountable/responsible for:

- Create and maintain Shipment Agreements for the assigned customers and gather all necessary data for outbound shipment processes.
- Coordinate with different stakeholders to ensure on-time in-full deliveries
- Execute key tasks to support KPI reporting and continuous improvement initiatives
- Leads the creation of the Shipment agreements for the assigned programs and gathers Customer shipping requirements and ensures alignment with Lonza internal procedures
- Collaborates with all necessary stakeholders (PM, MSAT, Operations, Quality...) to keep the Shipment Agreement relevant and up-to-date
- Performs all necessary steps to ensure shipments are executed successfully and according to the planned schedule and proactively engages with the different stakeholders to ensure on-time, in-full delivery
- Ensures stock is ready for shipment at the time required and following the agreed specifications
- Tracks and reports relevant KPIs related to shipment completion
- Resolves and escalates (if necessary) possible delays vs agreed schedule

Key requirements:

- Degree in SCM, Procurement or any relevant discipline
- Experienced within the Pharma industry
- Preferred APICS / CPIM
- Experience in SCM, Materials Planning/Scheduling
- Good knowledge of SAP and MS Office (Excel, Powerpoint)
- Good communication and presentation skills
- Fluency English is required
- Strong Team Player and able to work across cross-functional teams

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.