

Head of Operations

At Lonza, we invest in great people. We encourage our employees to challenge themselves and we offer an environment that fosters creativity and success. Headquartered in Basel, Switzerland, we operate production, R&D, and business sites around the world, including Europe, North America, and Asia.

Our vision:

We strive to be the leading supplier using science and technology to improve the quality of life.

Our mission:

We work with passion, using advanced technologies, to transform life science into new possibilities for our customers.

Do you want to help us as we shape the future of this great organization?

Job Description Summary

For Ibex™ Solutions (www.ibex.lonza.com), our recently launched unique biological manufacturing and development concept in Visp, Switzerland, we have multiple openings. Become part of this exciting opportunity and join our team by applying for the position as Head of Operations.

The Head of Operations will act as Operations head in Capital investment projects for Ibex™ biopharma facilities. He/she will define and set-up up the operations organization and respective headcount ramp-up plans for the facilities. Additionally, he/she will manage a specific production unit during the initial engineering phases and provides leadership to multi-disciplinary teams.

Key Responsibilities:

- Works as operations lead in Capital investment projects for construction and commissioning of Ibex™ biopharma facilities. Supports feasibility studies, conceptual and basic design phases as future user of those facilities
- Defines & sets up the operations organization and respective headcount ramp-up plans for the facilities
- Drives the operational set-up and incorporating innovation, operational improvements and other aspects influencing the manufacturing costs in the design of the facilities
- Defines an ambition level and shares experience from an operational and maintenance point of view with the design team
- Manages a specific production unit during the initial engineering phases and gives leadership to multi-disciplinary teams (Manufacturing, MSAT) of senior production leaders, managers, or supervisors
- Full responsibility for all aspects of human resource management such as qualification, development, coaching, hiring, pay decisions and discipline issues.
- Builds up and sustains a successful, high performing team
- Maintains a culture of empowerment and innovation, trust, high performance and change readiness.
- Ensures a good information exchange from the upper management levels to the organization and the other way around through regular team meetings and escalation of issues.
- Implements the Lonza culture via openness for change and new ideas, cooperative teamwork and continuous improvement even outside the own area of responsibility
- Accountable for preparation of risk analysis (SHE, GMP) and all relevant procedures and ensuring training of staff
- Develops department goals and strategy and prioritize with respect to overall goals of Lonza, the Lonza BU and the Ibex™ site
- Represents the specific facility during the engineering phases for customer visits and audits as Operations Head
- As a member of the Ibex™ Operations Leadership Team responsible for all aspects representing the facility
- Responsible for control of own cost center, identifies and implements cost reduction measures
- Needs to be current and deep subject matter expert for evolving technologies relevant to Ibex™ site

Qualifications & Skills required:

- Master or Bachelor degree in Biotechnology or other relevant areas (with equivalent experience)
- 10+ years of experience in a leading position in Biopharma manufacturing
- Strong leadership skills and ability to communicate internally and externally at higher levels
- Recognized expert in the area of GMP and biopharma production of large molecules and depth understanding of bioprocesses and operational excellence to solve problems in a cross-functional environment
- Very good understanding of business and financial processes
- Fluent in English and German
- Green Belt certification preferred
- Detail oriented with exceptional organizational skills and a structured and proactive working attitude, strong work ethic
- Open-minded for new ideas with a highly collaborative and strong team oriented attitude