



## Head of Quality Unit Support

### Job Description Summary

Today Lonza is a global leader in life sciences. We are more than 15,000 employees in more than 100 locations around the world. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

As part of the Quality Systems Support group, the Head of Quality Unit Support manages independent interdisciplinary units of specialists and team leaders at our site in [Visp](#). Responsible for the on-site lab system support for the quality-unit and associated technical data integrity requirements. Interacts closely with local departments (QA, IT), local QC line management as well as with the global QA and global IT functions.

Key responsibilities:

- Leading, developing and coaching a team of highly skilled specialists and team leaders
- Allocation, co-ordination and prioritization of work within the teams
- Ensuring functionality, support for further development, introduction, maintenance of master data, administration and user support for the essential QC data systems
- Represents the Quality Unit Support Team in internal meetings, customer meetings, audits and inspections
- Promotes the introduction of innovations, increases employee engagement and ensures that processes run effectively

Key requirements:

- PhD., MS or BS Degree or equivalent in a field like Analytical Chemistry, Chemistry, Biochemistry, Biology, Applied Informatics, Bio-/Chemo-informatics
- Vast experience in regulated pharmaceutical industry in quality assurance and/or quality control
- In-depth understanding of procedures and concepts related to lab systems and data integrity, including quality aspects.
- Proven leadership skills and effective use of hard and soft skills in all aspects of management including conflict resolution, team building, decision making etc.
- Strong verbal and written communication skills (English and German)

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference