Lonza

Head Quality Systems, Services, Compliance

Job Description Summary

Today Lonza is a global leader in life sciences. We are more than 15,000 employees in more than 100 locations around the world. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The role of Quality Systems Services & Compliance Head is to lead a team of experts to drive strategic & operational related activities related to Quality Systems, Services and Compliance across the [Visp](#) site. The Head Quality Systems Services & Compliance is responsible and accountable for the development & deployment of efficient Quality standards across the site in line with current regulatory requirements and Lonza policies and standards as well as to deliver highly efficient centralized QA & QC services to other quality-related units at the site. Finally, this role serves as the point person for customer audits and Regulatory Inspections at the site, including coordination of follow-up activities.

Key responsibilities:

- Active member of the Visp Quality Leadership Team
- Develop and maintain an efficient and lean Quality Management System for the Visp Site in line with current regulatory requirements and Lonza global policies and standards
- Establish and lead a high performing Quality Systems Services & Compliance Team covering the following areas: Validation, Qualification, Data Integrity, QA for QC, Raw Materials & Supply Chain, Environmental Monitoring, GMP Training and Compliance.
- Make sure that all team members get a strong knowledge and experience in their area of expertise and develop their personal skills required for efficient project execution and collaboration with a broad range of stakeholders.
- Implement continuous improvement initiatives to drive Quality programs and ensure maximum productivity. Ensure systems meet the needs of all internal and external constituencies with an emphasis on process, quality, productivity, cost and profitability.
- Responsible to ensure GMP Compliance on site. Oversee all partner and regulatory authority audits and inspections and corrective action programs in response thereto.
- Ensure timely closure of all Quality events and develop strategies for Quality risk management and continuous improvement. Maintain a system for managing, handling and evaluating Quality risks.

Key requirements:

- Master's Degree or equivalent experience, in the field of Quality Management, or related science discipline such as Biology, Chemistry, Microbiology or similar

- Extensive experience within the pharmaceutical industry including manufacturing, quality assurance, quality control and/or drug regulatory affairs
- Proven leadership skills by managing larger teams. Effective use of hard and soft skills in all aspects of management including conflict resolution, team building, decision making etc.
- Proven management experience in an EMA / FDA regulated environment, and excellent working knowledge of current ICH, PIC/S, EU and regulatory requirements and their implementation as well as experience in managing Swissmedic, USFDA, EMA, MHRA Audits etc.
- A performance management mindset, setting high performance standards, leading by example and holding others accountable.
- Strong verbal and written communication skills (English and German)

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Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.