

Lonza

Quality Unit Support IT Specialist (m/f/d), 80-100%

Job Description Summary

Today Lonza is a global leader in life sciences. We are more than 15,000 employees in more than 100 locations around the world. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The QUS IT Specialist is accountable for operational support for computerized systems used in Quality Control Visp. His/Her job comprises application support, installations of hard & software, administrator responsibilities and 2nd level trouble shooting. He/She focusses on data integrity and the GMP compliance of the all used lab systems as well as on an optimal support for the system users.

Key responsibilities:

- Role of a system administrator (highest access level for IT systems) for Software applications used in QC, such as Tiamo, Chromäleon, MODA and stand-alone systems.
- 2nd level support for users of the lab software applications (i.e. support with installations, up-dates, trouble-shooting etc.)
- Consults and supports the labs with technical assistance for data integrity issues (writing DIRA, ERES, test scripts ..., performing test scripts, etc.)
- Evaluation of lab software from a scientific and technical point of view, mainly focusing on Data Integrity
- Drives or supports changes of software applications by creation of functional specifications, test scripts and executing software validations
- Advices QC Labs with the user requirements, selection, installation and qualification of hard & software systems.

Key requirements:

- Technical or scientific Graduate (BSc or MSc), with 3 years of experience
- Strong IT skills: User experience in the common software systems. An outstanding interest to work with computerized system is a requirement.
User knowledge of lab software and other pharma software is an advantage.
- Nice-to-have: GMP experience
- Good communication skills, keen perception, customer orientated, self-educated person, outcome-oriented, team player and self-reliant personality
- Fluent German and English

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.