

Lonza

(Senior-) Program Manager (m/f/d)

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The site in [Visp](#), Switzerland is growing and we are currently looking for (Senior) [Program Managers](#) for our Mammalian, Bioconjugates and Microbial [BUs](#) (Drug Substance manufacturing). In this role, you will be the Key interface between Sales and Operations in order to deliver and execute customer contracts. You are an advisor along the whole life cycle and will propose the optimal package to successfully deliver the drug to the patients together with the project team.

Key responsibilities:

- Drive the complete life-cycle of all projects (including tech transfer and GMP production) with a large and complex portfolio from signing of the contract to delivery
- Manage a team of experts in a matrix organization and drive the successful delivery in terms of quality, costs and time
- Acts as single point of contact for the customer and function as the customer advocate on-site
- Drive the communication within Lonza as well as between Lonza and the customer in regards to risks and issues and proactively manage resolutions
- Control Project scope and in conjunction with Proposals Team, prepare amendments and/or scope changes. In conjunction with Sales/Commercial Development, provide input into mid-long term program strategies
- Coaches and mentors other team members

Key requirements:

- Bachelors- or Master's Degree with technical background (chemistry, biology, biotechnology or similar), PhD preferred
- Previous work experience in Project Management – ideally in the pharmaceutical or CMO industry
- Proven knowledge of technical, commercial and organizational issues that impact project strategy and planning
- Successfully managed programs over several years in relevant business environment
- Able to analyze and solve complex problems that do not have routine solutions
- Have great communication- and leadership skills
- Fluency in English is required, German is a plus

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.