

Lonza

Senior Manager, IT Quality Business Systems

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The position combines the technical know-how of Information System processes with analytical tasks and business insights. Works in close collaboration with Global Process Owners to ensure alignment of process and Technologies.

Key responsibilities:

- Defines and identifies the business cases that support the initiation of Quality Systems (TrackWise, Veeva, DMS, LMS, Kneat etc) initiatives, opportunities and solutions that cover current or potential applications/technology at the manufacturing sites.
- Responsible to define and deliver the interfaces of the applications in the portfolio, liaising with other Lonza's departments and business stakeholders.
- Responsible to drive the Lonza roadmap for the applications in the portfolio.
- Responsible in creating and performing financial and operational models to support the business initiatives and technical solutions.
- Lead the definition (URS/FS) of functionalities and interfaces for the systems in the area of responsibilities.
- Support in the development and implementation of a comprehensive Roadmap for Lonza to ensure that that Operations and Services needs are anticipated and exceeded.
- Developing business cases and leading digital capital projects in the area of responsibility.
- Ensuring the compliance of these systems with all relevant local, global, industry and regulatory policies and guidelines.
- Design Authority. Own global systems and oversight of implementation and maintenance (approval of change requests) across the network.
- Proactively identify opportunities for to deliver innovative solutions to customer issues/challenges and situations where leading edge technological innovations can be deployed to business advantage.
- Staying up-to-date of external best practices and latest process and technology advancements in the field and use this knowledge to develop and maintain the necessary capabilities within the site/region/function.

Key requirements:

- Ability to evaluate solutions and recommend action based on meeting scope, schedule, and budget
- Ability to recognize and act on trends that will impact business performance and anticipate threats to success in a global matrix organization
- Excellent communication skills
- Able to lead both with and without authority across a highly matrixed organization
- Able to solve complex problems through analytical thought

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.