

Senior Project Manager

At Lonza, we invest in great people. We encourage our employees to challenge themselves and we offer an environment that fosters creativity and success. Headquartered in Basel, Switzerland, we operate production, R&D, and business sites around the world, including Europe, North America, and Asia.

Our vision:

We strive to be the leading supplier using science and technology to improve the quality of life.

Our mission:

We work with passion, using advanced technologies, to transform life science into new possibilities for our customers.

Do you want to help us as we shape the future of this great organization?

Job Description Summary

Site based technical expert who is the Key interface between Sales and Operations to deliver and execute customer contracts. Typically manages approximately 6 active complex programs on a site and across multiple technologies through project lifecycle. Manage complete life-cycle of all projects in with a large and complex portfolio up to 25 mio with responsibility for quality, costs, PC2, time and risk. To lead troubleshooting task force teams.

Job Description

- Lead project execution after deal closure. Direct and motivate multi-disciplinary project teams and hold team members accountable to deliver results within an agreed project governance structure to ensure customer satisfaction throughout the life of the project in a shared relationship management with KAM/Sales. Responsible for customers with significant impact on future business opportunities.
- Acts as single point of contact and ensures the project is delivered in line with the agreed objectives. Act as the customer advocate on-site.
- Manage project scope, timelines and budget/profitability. Define, organize and be responsible for all project communication, agreeing milestones and conducting “lessons learned” exercise and decommissioning the project at the end of contractual activities to contribute to process improvements. Advanced customer communication/interaction.
- Control Project scope and in conjunction with Proposals Team, prepare amendments and/or scope changes. In conjunction with Sales/Commercial Development, input into mid-long term program strategies.
- Execute program relevant section of the S&OP process. Responsible for delivering to local S&OP and related demand planning.
- Coaches and mentors other team members.
- Perform other duties as assigned.

Responsibilities

Program Manager will be managing Antibody-Drug-Conjugates and BioConjugate programs.

Education

Bachelor: Chemie, Master: Biotechnologie

Work Experience

Management (Intermediate), Operations (Intermediate), Projects (Advanced), Quality (Intermediate), Research&Technology (Intermediate)

Skills

Ability, aptitude and willingness to convey proficiency in project management to others, Ability to communicate effectively at all levels across the organization, Able to analyze and solve complex problems that do not have routine solutions, At least 7 years additional work experience in project management with at least 12 years work experience, computer skills (expertise with MS Project, Excel, PowerPoint, and Word), Effective use of hard and soft skills in all aspects of Program Management including conflict resolution, team building, decision making etc, Excellent written, oral and presentation skills, Fundierte cGMP-Kenntnisse, Has strength of character to have difficult conversations with a customer, internal team members and/or management when required, Highly skilled and proficient in the discipline of project management, Is highly motivated and able to take a proactive approach on the job with the ability to work effectively in a matrix management system and gain the cooperation of others. Understands need to manage multiple priorities and with high attention to detail., Previous technical competency in the areas of the Pharma Industry e.g. process development, cGMP manufacturing and process registration., Proven business awareness and commercial acumen, Proven knowledge of technical, commercial and organizational issues that impact project strategy and planning, Proven planning, organization and controlling skills, Requires in depth knowledge and experience and a full understanding of internal and external business issues., Significant number of successfully managed programs over several years in relevant business environment, Strategic, operational and technical project management experience required.

Language(s)

Deutsch, Englisch